

Billing & Payments Guide

Berkley Asset Protection offers a variety of billing and payment options for your convenience. You can always choose how to pay your insurance bills.

Direct Bill or Agency Bill

We offer Direct Bill or Agency Bill for all customers at the time your policy is issued. Billing statements are mailed on an annual basis or as installments, such as monthly or quarterly.

- If Direct Bill is chosen, your bill can be mailed directly to your home or business. Direct Bill also
 offers the ability to pay electronically on a one-time or recurring basis.
- If you prefer your insurance agent or broker to handle the billing for you, we are happy to send the bill directly to them so they may provide payment services on your behalf.

Convenient Payment Options

- Pay Electronically: Select <u>Bill-Pay</u> to enroll in Biller Direct Express to pay using electronic bank checks
 on a one-time or recurring basis using your bank routing number and checking account number.
 - Enter your Berkley account number and the ZIP code found on your billing statement.
 - Set up your username and password, then link to your preferred bank account.
 - IMPORTANT: Watch for an email; to begin paying online, you must click the "Activate Now" button in the enrollment confirmation email.
 - At this time, you also may elect to receive email bill-pay reminders.
 - **Pay by Mail:** You can pay the traditional way by check made payable to Berkley Asset Protection.

If by regular mail, send payment to: If by overnight mail, send payment to:

Berkley Insurance Company Fifth Third Bank
Berkley Asset Protection Attn: 639798

Underwriting Managers 5050 Kingsley Drive Lockbox #639798 Cincinnati, OH 45227

PO Box 639798 MD: 1MOC1Q

Cincinnati, OH 45263-9798

Pay via Wire Transfer or ACH: Set up ACH using the instructions above for Pay Electronically.

Account #: 7028992886

ABA#: 042000314 SWIFT: FTBCUS3C

Bank Name: Fifth Third Bank

Bank Address: 38 Fountain Square Plaza Cincinnati, OH 45263

Billing@BerkleyAssetPro.com (212) 922-0659 Option 6 | BerkleyAssetPro.com/bill-pay



Billing and Payment Frequently Asked Questions

What installment billing options are available?

You may pay your policy premium in installments if your premium exceeds \$2,000 annually. Please note, there is a \$5 service charge per policy per installment. There is no service charge for one-time payment.

- 1-Pay (100% Pay in Full no service charge)
- 2-Pay (50% down + 1 installment)
- 4-Pay (25% down + 3 installments)
- 8-Even Payments (12.5% down + 7 installments)
- 10-Even Payments (10% down + 9 installments)

Can I pay by credit card?

Unfortunately, we do not have credit card payment capabilities at this time.

How can I make a rush payment?

You have options for making a rush payment:

1. If you need to make a rush payment we recommend mailing a check payable to Berkley Asset Protection overnight to:

Fifth Third Bank

Attn: 639798

5050 Kingsley Drive

Cincinnati, OH 45227

MD: 1MOC1Q

- 2. Use E-Bill Express at www.berkleyassetpro.com/bill-pay and select the "pay now" option. You can make a one-time payment without having to create a login/password. None of your bank account information is stored if you choose this option.
- 3. If you need pay by wire transfer, please use the account information below.

Account #: 7028992886

ABA#: 042000314 SWIFT: FTBCUS3C

Bank Name: Fifth Third Bank

Bank Address: 38 Fountain Square Plaza Cincinnati, OH 45263

When does billing occur? How much time do I have to submit payment?

Premium is typically due within 30 days of the policy effective date. Bills are mailed approximately 10 days after the effective date of the policy.

Can I speak to a billing specialist about my account?

If you have any additional questions, our billing specialists are available to assist. Please contact them at billing@berkleyassetpro.com (212) 922-0659 option 6.

Billing@BerkleyAssetPro.com

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